

# CARE CERTIFICATE OBSERVATIONS

Evidence of performance prefixed with words such as 'demonstrate', 'take steps to', 'use', or 'show' must be undertaken in the workplace during the learners real work activity and observed by the assessor unless the use of simulation is expressly allowed.

## TRAINING BENEFITS

By completing option 1 below, managers and assessors will gain the knowledge needed to complete effective observations in the workplace. By completing option 2 below, managers will have the confidence that any observation would have been completed by a trained and competent person.

## WHAT'S COVERED?

### OPTION 1

- Observation guide for managers/assessors
- 1 Hour observation webinar for managers/assessors

### OPTION 2

- 2 Hour observation completed by lifetime training assessors

## ASSESSMENT PRACTICE

Where possible the assessment evidence must be collected during real work activity. Simulated evidence can only be used where the evidence could not reasonably be assessed in a real work situation or is unlikely to occur during the induction period for example basic life support.



## GET IN TOUCH

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